

# **Consumer Behavior**

Fall 2018

Professor Name: Sarah Jensen Professor Email: sjensen@uark.edu

**Course Description** this course will investigate why people do what they do, and how they make the decisions they make by exploring the different aspects affecting buying behavior. By the end of this class, you will have a better understanding of the things to consider when designing a product, creating a marketing program or even managing a

## **Course Materials & Resources**

REQUIRED TEXT - Consumer Behavior: Buying, Having, and Being (Michael R. Solomon)

#### **GRADING POLICY:**

Since CIMBA is a study abroad program based at University of Iowa, the grading policy of the University of Iowa will be followed as a guideline for assigning final grades. For a detailed review you may look at the subsequent URL, but as a general overview, the policy implies that grades will be assigned so they are reflective of relative student performance on each assignment in class. Thus it would be unrealistic to expect that all or most students will receive an "A" grade on any particular assignment.

Full UI policy available at: http://tippie.uiowa.edu/undergraduate/advising/grading-policies.cfm.

At the end of the summer session, the sum total of points on all grade components outlined above will be utilized to assign letter grades using the following grading scale:

F

If your total percentage score	Your letter grade
falls in the range:	would be:
97 - 100	$\mathbf{A}$ +
93 – 96.99	$\mathbf{A}$
90 - 92.99	<b>A-</b>
87 - 89.99	$\mathbf{B}$ +
83 - 86.99	В
80 - 82.99	В-
77 - 79.99	C+
73 - 76.99	C
70 - 72.99	C-
67 - 69.99	$\mathbf{D}$ +
63 - 66.99	D
60 - 62.99	<b>D-</b>

#### **Grading**

00 - 59.99

Grades are distributed as follows:

	Points Possible
Homework	100
Exam 1	100
Exam 2	100
Final	100
Total	400

Consumer Behavior: Course Schedule (Subject to change)

Week#	Tentative Schedule: Reading/Discussion Assignment
1	Course introduction and overview
	Ch 1 – Consumers Rule
2	Ch 3 – Learning and Memory
3	Ch 4 – Motivation and Values
4	Test 1
5	Ch 5 – The Self
6	Ch 6 – Personality and Lifestyles
7	Ch 7 – Attitudes and Persuasion
8	Test 2
9	Ch 8 – Decision Making
	Ch 9 Buying and Disposing
	Ch 10 – Groups
10	Ch 12 – Income and Social Class
11	Travel Week
12	Finish and review
	Final

### **Attendance Policy**

Attendance at all classes and CIMBA sanctioned activities is MANDATORY. All unexcused absences will have the following consequences:

- a. 1st absence will result in a loss of a 1/3 of a letter grade in that class (1/2 in the summer program)
- b. 2nd (cumulative) absence will result in a loss of an entire letter grade in that class
- c. 3rd (cumulative) absence will result in a dismissal from the program.

Absences due to illness require a note from the CIMBA Office Staff. If a student is sick and cannot attend class, he/she must inform the CIMBA Staff immediately. Failure to do so will result in an unexcused absence.

### **Grievance Policy**

Student concerns regarding this course should first be discussed with me, the faculty member teaching this course. If we can't resolve the complaint, you may contact the CIMBA Interim Director, Stephanie Schnicker (319-335-1041, <a href="mailto:stephanie-schnicker@uiowa.edu">stephanie-schnicker@uiowa.edu</a>). The Director will review the details of the complaint and involve the Associate Dean of the Undergraduate Programs, as needed.

### **Academic Misconduct**

The Tippie College of Business at the University of Iowa follows an honor code regarding academic misconduct. That code can be found at <a href="http://tippie.uiowa.edu/honorcode.cfm">http://tippie.uiowa.edu/honorcode.cfm</a> and includes cheating,

plagiarism, unauthorized collaboration, obtaining an unfair advantage, forgery, facilitating academic dishonesty, and misrepresentation. Be sure you are familiar with this code. Students who exhibit academic dishonesty will receive a zero (0) for the assignment or examination involved and may receive an "F" for the class. All incidents of cheating will be reported to the CIMBA staff, as well as to the Senior Associate Dean of the Tippie College of Business. The decision of the professor may be appealed to a Judicial Board. The Honor Code for the Tippie College of Business will determine the appropriate appeal process.

### Accommodating Students with Disabilities/Academic Accommodations

A student seeking academic accommodations such as a modification of seating, testing, timing, etc. should first register with Student Disability Services, then contact the CIMBA Italy Office (<a href="mailto:cimba-italy@uiowa.edu">cimba-italy@uiowa.edu</a>) to make further arrangements. See <a href="http://sds.studentlife.uiowa.edu">http://sds.studentlife.uiowa.edu</a> for more information.

#### **Sexual Harassment**

Sexual harassment subverts the mission of the University and threatens the well-being of students, faculty, and staff. All members of the UI community have a responsibility to uphold this mission and to contribute to a safe environment that enhances learning. Incidents of sexual harassment should be reported immediately. If you feel that you are being or have been harassed or you are not sure what constitutes sexual harassment, we encourage you to visit the University website, <a href="www.sexualharassment.uiowa.edu/index.php">www.sexualharassment.uiowa.edu/index.php</a>, and to seek assistance from the CIMBA Interim Director, Stephanie Schnicker, at 319-335-1041 or <a href="stephanie-schnicker@uiowa.edu">stephanie-schnicker@uiowa.edu</a>.